## **Rule Review**

**EO 97-02 2000 PROGRESS REPORT** 



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### **Executive Summary**

L&I is substantially ahead of schedule in its four year plan to review all major rules and policies, and will more than double its goal of reviewing 2,282 sections of rules by September 2001. To date the agency reviewed 4,487 sections of rules. For the period of this report (October 1999 to September 2000) the agency scheduled 345 sections of rules for review. The number of sections of rule the agency actually reviewed is 1,293.

**Since March 1997 L&I reviewed 4,487 sections of rules** and eliminated an estimated 435 pages of rules. This includes repeal of 1,290 sections, amendment of 1,450 sections and retention of 136 sections. L&I staff rewrote 2,071 sections of rules using clear writing techniques. In addition, staff reviewed 276 policies. L&I eliminated 135 policies, amended 52 policies and retained 3 policies. Staff incorporated 73 policies into rules.

Some important results of the review process during 1999 - 2000 were:

- Permanently converting the prevailing wage scope-of-work descriptions from policy into rule.
- Revising the powered industrial truck rule to improve language and provide more specifics on what, when and how the requirements are to be met.
- Rewriting and reorganizing the rules relating to elevators.
- Eliminating unnecessary and duplicative requirements concerning the employment of minors.
- Clarifying the terms "proper and necessary" and other terms in the medical aid rules so that they are easier to use and understand by medical providers.
- Using clear rule writing to help those regulated to understand requirements of the factory assembled structures rules, the boiler and pressure vessel rules, and the provider reporting requirements rules.
- Evaluating all selected new and revised rules to determine whether they achieve the purpose for which they were adopted.

Regulatory improvement is more than reviewing rules; it also involves making it easier for customers to do business with the agency. A few examples of efforts that went beyond reviewing and rewriting rules include:

- Launching an Internet web page for agency rules.
- Working to create safer workplaces by presenting Washington Industrial Safety and Health Act (WISHA) safety and health rules in a new easy-to-use and understand format.
- Creating a pilot project compliance guide for Guarding Power Transmission Equipment.
- Creating training videos on roofing, siding, and framing safety.
- Translating the temporary worker housing rule into Spanish.
- Launching a Spanish language web.

### INTRODUCTION

This report describes the regulatory improvement actions taken by the Washington Department of Labor and Industries between September 30, 1999, and October 15, 2000. The report includes L&I's efforts in implementing Governor Gary Locke's Executive Order on Regulatory Improvement (EO 97-02), and the ways the department is making it easier and faster for employers and workers to comply with worker safety and health, workers' compensation and consumer protection and safety laws.

#### **Governor Locke's Executive Order**

Executive Order 97-02 guides L&I's efforts to improve its rules. The order requires all agencies to review their regulations to ensure the regulations meet standards of:

- Need
- Effectiveness and efficiency
- Clarity
- Consistency with legislative intent and statutory authority
- Coordination
- Cost
- Fairness

L&I's four-year rule review plan sets a timetable for review of all its major rules (as identified by the agency's customers). L&I repeals those rules that are no longer needed or rewrites those that are not clear. The plan also includes review of major agency policies and standards with the aim of making them easier to find, use and understand. Agency staff met with customers to develop the plan and the agency continues to work closely with customers and stakeholders on actions regarding existing or new rules and policies.

- The accomplishments summarized in this report include:
- Regulatory review and process enhancements,
- Customer service enhancements,
- A summary of rules amended, adopted or repealed and agency action in response to petitions, and
- Results of the agency's review of policy and interpretive statements.

#### **L&I Provides Diverse Services**

The Washington State Department of Labor and Industries' mission is:

"To promote a safe and healthful environment in which to work and live. In partnership with our customers, we strive to prevent injury, occupational illness and disability, and to limit economic hardship."

The agency delivers a diverse array of services to its customers – Washington's 5.7 million citizens, 164,000 employers and 2.8 million workers. Responsibilities include:

- Providing workers with insurance benefits for on-the-job accidents and occupational diseases.
- Providing financial and medical support to eligible victims of violent crime.
- Assisting employers and employees in understanding and complying with worker-protection laws.
- Enforcing state laws regarding workplace safety and health.
- Enforcing state laws governing child labor, family leave, wage-and-hour requirements, construction compliance, prevailing wage on public work projects and other labor requirements.
- Registering contractors and licensing electrical contractors, certifying electrical administrators, journeymen and trainees and plumber journeymen and trainees.
- Coordinating the state's apprenticeship job training program.
- Conducting electrical, elevator, boiler, manufactured homes and factory-assembled structures inspections.

#### • L&I Organization

The agency has 2,600 employees located in six field service regions with 22 service locations and a central office in Tumwater. It is divided into five major divisions:

- WISHA Services, which handles worker safety and health matters.
- Specialty Compliance Services, which enforces state laws governing child labor, family leave, wage-and-hour requirements and other labor requirements and registers contractors and conducts electrical, elevator, boiler, factory-assembled structures and other inspections.

- **Insurance Services,** which provides workers' compensation benefits and assistance to crime victims.
- Administrative Services, which provides management services to the agency and program support to WISHA Services and Insurance Services.
- **Information Services,** which provides computer, telecommunications and technological support to each program.

L&I's structure also includes operations regarding Communications, Quality, and Human Resources.

#### **Rule Improvement Is A Top Priority**

Regulatory improvement is one of L&I's top four priorities. The agency's regulatory improvement goals are to revise and develop rules that are:

- Focused on priorities of concern to customers.
- A result of partnerships with both business and labor.
- Written in plain language and easy to understand.

When Governor Locke issued executive order 97-02, L&I developed a four-year plan for reviewing its regulations. In all, 1,286 individuals and organizations were asked to identify rules, policies and procedures that should be reviewed. The plan calls for the agency to look at 2,282 rule sections and policies over the period ending in 2001. Dates are set for when each rule and policy will be reviewed, amended, repealed or retained. Extensive public involvement is a part of implementing the plan.

The agency developed a five-year goal around regulatory improvement. L&I's rule review efforts have expanded from reviewing portions or sections of chapters to reviewing entire chapters. Under our usability initiative, the agency selectively evaluates all new and revised rules to determine whether they achieve the purpose for which they were adopted. The WISHA division will publish the safety and health standards in a redesigned format that will include a user's guide, table of contents, core rules, general rules, industry rules, index and compliance guide for small businesses.

#### **Petitions Regarding Rules**

On August 17, 2000 L&I received and completed review of a petition to adopt a new rule to reduce the medical aid fund reserves. The agency denied the petition.

#### **ACCOMPLISHMENTS**

The Department of Labor and Industries made considerable progress in improving its regulatory program since March 1997. The agency reviewed 4,487 sections of rules and eliminated an estimated 435 pages of rules. This includes repeal of 1,290 sections, amendment of 1,450 sections and retention of 136 sections. L&I staff rewrote 2,071 sections of rules using clear writing techniques. In addition, staff reviewed 276 policies. L&I eliminated 135 policies, amended 52 policies and retained 3 policies. Staff incorporated 73 policies into rules. (A complete listing of rules and policies reviewed begins on page 16).

From October 15, 1999, to September 30, 2000, L&I reviewed 1,284, repealed 468 and amended 155 sections of rules. An estimated 132 pages of rules were eliminated, 536 sections were rewritten using clear writing techniques and 33 sections were retained.

#### **Way Ahead of Schedule**

L&I is substantially ahead of schedule and will more than double its goal of reviewing 2,282 sections of rules by September 2001. To date the agency reviewed 4,487 sections of rules.

For the period of this report (October 1999 to September 2000) the agency scheduled 345 sections of rules for review. The number of sections of rule the agency actually reviewed is 1,293. L&I is ahead of schedule because staff have enthusiastically tackled the rule review processes. Many rule revisions have been accomplished faster than expected because the agency increased the number of ways that stakeholders could comment and participate in the development of a rule. Rather than always forming an advisory group to assist in rule review, the agency also has been gathering comments via the Internet and through the mail on selected rules.

In addition to reviewing, revising and repealing rules and policies, L&I staff have been working to make complying with regulations easier, more efficient and more economical. Here are some highlights of the agency's regulatory improvement activities.

#### **Highlights of Customer Service Enhancements:**

#### Internet "Rules" Web Site Launched

<u>L&I Laws and Rules</u> - L&I launched an Internet web page for agency rules. The new site features an automatic mailing list citizens can join that provides updates about rules and amendments to rules as they are being developed. It also includes a complete list of laws and rules, organized by topic area. It also includes public hearing schedules, regulatory improvement efforts, information about the rule making process and a rule making agenda.

The purposes of the page include:

- Informing citizens of Washington about L&I rules and rule-making activities.
- Enhancing public involvement in the development of rules.
- Providing access to rules and rule-making activities 24 hours a day, seven days a week.

The web page addresses the customer-driven need to know about L&I rules affecting business, labor and the public. L&I assessed this need from comments provided by business, labor and the public directly to L&I, or through their representative associations or elected representatives.

Through the Internet, the public will be able to:

Access information on L&I rulemaking activities
Easily understand the rulemaking process
Readily determine whether they are affected by a rule
Participate in the development of a rule
Easily find answers to questions about rulemaking
Visit the site throughout the day and after regular business hours

#### The Internet site contains:

WA DLI Rules Update (e-mail subscription service concerning all L&I rules) The twice-yearly rulemaking agenda

A docket of rules in development

A rulemaking guide for the public

The agency's laws and rules

The preproposal notification to the public of each rule (CR-101 form)

Each proposed rule (CR-102 form)

The time and place for rulemaking hearings

The small business economic impact statement for each rule, as required

Each final rule – (CR-103 form)

The concise explanatory statement for each final rule

**Rules E-mail List** – A person who subscribes to the e-mail rules list will be notified by e-mail every time a step in the rule making process occurs. Notification includes pre-proposals, proposals, adoptions, public hearings, and other rule-related information. The goal is to increase public involvement in the rule development process.

## PRODUCING BETTER RULES

This section provides examples of rules that went through the review process and were rewritten or repealed. New rules that were written using the agency's clear writing standards also are included.

**Prevailing wage scope-of-work descriptions** – L&I permanently converted the scope-of-work descriptions from policy into rule. L&I uses the scope-of-work descriptions to detail the specific tasks required of 55 construction trades in order to enforce the prevailing wage law.

**Elevator** – This rule is the result of a two-year rulemaking effort to rewrite, reorganize, and combine into one chapter all of the various chapters of rules relating to elevators. This rule was developed with the assistance from both the Elevator Advisory Committee and industry stakeholders. The format of the new rule makes it easier to use.

**Powered industrial trucks safety** – Rules governing powered industrial trucks were revised to improve language and provide more specifics on what, when and how the requirements are to be met. The rule included specific guidance on operator competence, training, operator protection, and record keeping. The rules meet the "at least as effective as" criteria of OSHA.

**Factory assembled structures** – Amendments were adopted to make changes to clarify the rule; make housekeeping changes and corrections; and update a reference to and incorporate requirements from the Uniform Building Code.

**Electrical evaluation/certification laboratory accreditation** – Rules for the recognition and accreditation of electrical product certification and/or field evaluation laboratories were adopted with the assistance of the Electrical Board and industry stakeholders. These rules provide assurance to the public that electrical products have been tested for safety and identified for their intended use.

**Telecommunications, HVAC/R, and other electrical rule amendments** – L&I proposed new rules in response to Second Substitute Senate Bill 5802 (2000) establishing a regulatory framework for telecommunications installations. The rules were developed in collaboration with four separate industry advisory committees and the electrical board.

**Employment of minor workers** – The rule provisions eliminated unnecessary duplication of requirements concerning prerequisites to employing minors.

**Temporary worker housing rules for factory built structures** –Rules were adopted to implement the Factory-Built Temporary Worker Building Code in response to legislation.

This rule making was the product of a collaborative effort with the Washington Association of Building Officials and the Department of Health.

**Board of Boiler rule amendments** – Amendments were adopted to comply with actions taken by the Board of Boilers. Changes include clarification of the rule, housekeeping changes and making the rule consistent with nationally accepted codes and standards, industry requests and public safety standards.

**Clearer provider-reporting requirements** - L&I amended the reporting requirements of the medical aid rules by using tables to make the reporting requirements easier to understand.

Description of criteria the department uses to make medical coverage decisions – Responding to legislation passed in 1998, L&I adopted rules defining "medical coverage decisions" and the criteria the department uses to make medical coverage decisions. The rule makes clear to providers and vendors the types of information that L&I needs when considering requests to add new devices or other health care services to the benefit package.

Clearer definition of "proper and necessary" health care services, alphabetized definitions - The definition of "medically necessary" was renamed to "proper and necessary" to be consistent with terminology used in the industrial insurance statute. Within this definition, L&I clarified what is meant by curative and rehabilitative treatment. Payment limitations are now described in terms of "maximum medical improvement" as well as "fixed and stable." The term "fixed and stable" is a legal term that is not always understood by doctors (who are supposed to determine if a patient is fixed and stable) and is peculiar to Washington State. "Maximum medical improvement" is equivalent to "fixed and stable" and is a term that is universally used by doctors in different states/countries. The defined terms were alphabetized to make them easier to find.

Drug coverage rule - L&I amended the medical aid rules. Changes include: (1) L&I refers to the department's new outpatient drug formulary. This formulary was sent out to providers via a Provider Bulletin and will be sent out annually to all providers with the Medical Aid Rules and Fee Schedules. (2) Because of the increasing numbers of surgeries being done on an outpatient basis, L&I expanded coverage for patient-controlled analgesia (injectable drugs) postoperatively up to 48 hours from the time of discharge. (3) L&I included specific exceptions for patients with cancer (and other endstage diseases) or spinal cord injuries. (4) L&I expanded coverage for opioids to treat chronic, non-cancer pain, in response to changes in standard of care for treating chronic pain, changing DOH rules/guidelines, and requests for easier access to opioids when needed for chronic pain.

**Vocational rehabilitation rule** - The agency adopted changes to the way it purchases vocational services for injured workers in Washington. The changes come in part, as a result of the Joint Legislative Audit Review Committee's audit of our workers'

compensation system and the Vocational Purchasing Improvement Project completed by the William M. Mercer organization. Reports from both studies recommended raising minimum qualifications and requiring higher standards of private sector rehabilitation providers. The new rules place service requirements into Washington Administrative Code rather than individual contracts. Compensation now will be determined through the use of a fee schedule rather than individual contracts. Providers also will need to be certified through one of three national certification programs

**Ergonomics** – L&I adopted an ergonomics rule to reduce workplace hazards that cripple and injure more than 50,000 Washington workers a year. The new rule and implementation plan includes many unprecedented features:

The rule will be phased in over two to five years, allowing time for employers to prepare for compliance.

The implementation plan will include a very extensive technical assistance program and training for employers, especially small businesses.

Demonstration projects are planned to find the best ways of complying with the new law. A limited number of employers who participate in demonstration projects may receive financial incentives such as workers' compensation premium discounts or safety and health impact grants.

L&I will create a blue-ribbon panel of independent experts who will review the agency's technical assistance efforts.

**Temporary farm worker housing** - L&I adopted rules to implement the provisions of ESSB 5599 passed by the 1999 Legislature and establish minimum health and safety requirements for temporary worker housing. This rule making was a joint effort with the State Department of Health and other federal and state agencies as well as grower and worker advocates and the public.

**Firefighter safety** - L&I adopted firefighter safety rules as a result of concerns raised by the federal Occupational Safety and Health Administration (OSHA). The three areas on which the rule focuses are: physical capabilities, fire brigades, and eye and face protection.

**Flagger safety** – The 2000 Legislature directed L&I to adopt an emergency rule revising safety standards governing flaggers so that they have adequate visual warning of objects approaching from behind (ESHB 2647). The Department adopted emergency rules on May 26, 2000. The next step is to adopt permanent rules by March 1, 2001.

**Retrospective rating rule** – The agency changed its retrospective rating program, which allows qualified employers to earn refunds on their workers' compensation insurance premiums.

The adopted changes include:

- Requiring sponsoring organizations in the program to distribute at least 90 percent of a refund to participating employers, effective October 1, 2000.
- Increasing the number of mandatory annual adjustments from two to three, effective October 1, 2000.

Retrospective rating is a workers' compensation insurance option that L&I offers to qualified employers and associations. The program is designed to improve workplace safety and accident prevention for participants. More than 16,000 employers currently participate.

**Independent mental health exams for crime victims** – Rules are being adopted to establish criteria for providers who want to perform independent mental health examinations for the Crime Victims Compensation Program.

## "BEYOND RULES" - OTHER HIGHLIGHTS

Regulatory improvement is more than reviewing rules; it also involves making it easier for customers to do business with the agency. Here, we detail those activities that went beyond reviewing and rewriting rules that made it easier for customers to do business with L&I.

#### **Innovations**

L&I's Innovations Initiative is working to create safer workplaces by presenting Washington Industrial Safety and Health Act (WISHA) safety and health rules in a new easy-to-use and understand format. To date, L&I has published for review a book of proposed core rules. Public hearings on the proposed Core Rules will be in January 2001 and it is expected that the Final Core Rules will be published in June 2001. A pilot project compliance guide for Guarding Power Transmission Equipment (WAC 296-24-205) is available in print and at <a href="http://wisha.dev-inside.lni.wa.gov/wisha-internet/ollearn/ptpguide/entire.htm">http://wisha.dev-inside.lni.wa.gov/wisha-internet/ollearn/ptpguide/entire.htm</a>. This guide is being used as a model for future industrial guides. L&I expects to publish a CORE RULE PLUS guide focused on helping small employers comply with the core rule requirement for a written safety and health program by June 2001. The guide will also feature tools and advice to the new and small employer on preventing worker injuries and illnesses that they might typically have in their businesses. The Innovations project will:

- Design current safety and health rules so they are easy to use and understand.
- Involve Washington's workplace safety and health community, including employers, employees, agency staff, organizations, industrial hygiene specialists, university professors, and others.
- Develop innovative, user-friendly training and outreach materials.
   Safety and health rules and educational information will be widely distributed so that all employers and employees in the state of Washington have easy access to them.
- Evaluate project products regularly to ensure they continue to be useful.

### **Usability**

L&I is making extensive use of usability testing in its rule writing. Usability testing is designed to make sure individuals who need to use L&I's rules can easily use the rules to do their work. Volunteer employers are asked to take a proposed rule and use it to deal with a typical situation. L&I staff make changes in the proposal based on this "real life" test. Over

the past year L&I conducted usability tests on the electrical evaluation/certification laboratory accreditation rule, the elevator rules and the Innovations core rules.

WISHA Innovations core rules - The project described earlier seeks to improve workplace safety and health rules to make them more user friendly to interested parties. The user groups included employers, employees, and other government agencies. To evaluate the effectiveness of revision changes, two sections of the Safety and Health Rules were selected for usability testing. Twelve usability tests were conducted across the state (Spokane, Everett and Tumwater) on two newly written rules. The rules tested were: Basic Responsibilities for Employers and Employees, and Personal Protective Equipment (PPE). In addition to the rules, a table of contents and "Helpful Tools" were included for evaluation. Nearly all the participants were able to understand the language and found the tone friendly. Participants found the tools to be helpful.

Electrical evaluation/certification laboratory accreditation rule - L&I conducted a scenario-driven diagnostic testing for this rule. The participants (users) were given 10 scenarios, which would be consistent with day-to-day questions that they may use, and were observed in order to gather information and data. All of the labs in the state (15) were invited to participate in the rewrite and were provided the opportunity to comment and recommend changes. L&I also invited all of the labs to participate in the penultimate review of the proposal (prior to usability) and assist in the writing and reorganization of the rule. The usability evaluation affirmed that the information in the rule was easier to locate, use, and understand.

Elevator rule - This test was also a scenario-driven diagnostic test. The participants (users) were given 10 scenarios, which would be consistent with day-to-day questions that users may have, and were observed in order to gather information and data. The Elevator Advisory Committee and several other industry representatives participated in the rewrite and were provided the opportunity to comment and recommend changes. L&I also reconvened the committee prior to the final submittal of the proposed new rules to address any final concerns. The usability evaluation affirmed that the information in the rule was easier to locate, use, and understand.

#### Related testing

**Respiratory Protection** - A short survey was sent to several thousand employers and workers asking for their opinions and ideas on the updated respiratory protection regulations. More than 250 took the time and effort to provide feedback such as:

- Ambiguous language was creating some confusion in sections of the rule.
- Additional clarification was needed in some places.
- Some requirements were being misunderstood.

Based on the feedback, L&I is fine-tuning the regulations to make them easier to read, understand and use.

#### Other highlights

**Six training videos** - Training videos on roofing, siding and framing safety were produced and distributed in partnership with the residential construction industry. The videos show correct compliance practices to avoid typical hazards during those phases of construction. They were produced in both Spanish and English to better address the workforce in the industry.

**Power transmission guarding user guide** – This guide was produced and distributed in partnership with small employer representatives.

**Publications on the Internet** - More than 10 advisory publications covering a variety of safety topics were converted to an online format and placed on the L&I Web site.

**Videos on the Internet** - The six residential construction videos were converted into Spanish and English and digitized for launching onto the WISHA Web site.

**Spanish language web site** - A new L&I web page provides assistance for L&I's Spanish-speaking customers. The site, at <a href="http://www.wa.gov/lni/Spanish">http://www.wa.gov/lni/Spanish</a>, contains publications that can be viewed on-line, a list of L&I publications that may be ordered in Spanish, L&I forms available on-line and two videos that can be viewed on line in the Spanish language.

**Temporary worker housing rule in Spanish** - The new Temporary Worker Housing and Cherry Harvest rule was translated to Spanish.

**Telephone translation service** – L&I staff now have access to a telephone translation service. More than 140 languages can be translated via the telephone thus providing better service for non-English speaking customers.

**Toll-free safety line revamped** -The 1-800-4BESAFE safety information line has been revamped. All occupational safety related issues and most services can be accessed by customers 24 hours a day 7 days a week. Information includes a new way to report workplace fatalities, accessing regional consultation and compliance service phone numbers, information about the WISHA web site, safety posters and publications requests.

**New Internet test of rule explanation** - The pilot launch of an online presentation on new and revised regulations was completed. The powered industrial truck (forklifts) standard presentation is being tested for customer acceptance and use.

#### **Ongoing Regulatory Improvement Activities**

Rules are Written in Clear, Plain English - To comply with the clarity issues raised in Executive Order 97-02, L&I continues to review rules for clarity. In 1999 L&I launched an initiative to take gobbledygook out of its rules by adopting 'clear rule writing' practices to make all rules more understandable and usable to the public. The agency's rationale: Cumbersome language is hinders compliance with the rules the agency is charged with enforcing. And rules written in plain English are harder to misinterpret, especially when translated into other languages.

Every fall the agency holds a clear rule writing class taught by Dr. Ginny Redish, a world-renowned clear writing specialist. Over 100 L&I staff have taken the clear rule writing class and almost all the agency's new rules, as well as amended rules are written using the clear rule writing format.

About 40 percent of L&I rules now have been rewritten using the clear rule writing format.

**Regulatory Improvement Group** - Rule development staff meet to share ideas about regulatory improvement and to discuss frequently asked questions about the rule making process. This forum allows for the exchange of ideas about how to make the agency's rules understood and used by the public.

**Administrative Procedure Act Training -** The agency continues to train its rules staff in the provisions of the Administrative Procedure Act (APA). The APA training takes place every fall. The training goal is to ensure that L&I employees:

Know the department's interpretation of the law,

Write rules that are understandable,

Notify the public and keep the public informed of the agency's intent to propose rules on a subject,

Encourage public participation in the rule-making process,

Adopt rules that are legitimate, not excessive, unreasonable or unnecessary.

#### **SOME COMMENTS FROM USERS**

Throughout the year L&I staff hear from stakeholders, interested parties and the general public on the rules L&I develop and administer. Here are some typical comments:

"I really like the way this (rule) has been formatted."

"Thanks so much. This will be a big help and is also a handy reference for us."

"The product crafted by the project team is a definite improvement -- easy to read and follow --will make compliance much easier. Thank you!"

"Having understandable rules helps to foster a safe workplace."

"Employers don't have high regard for rules that they cannot understand and yet can still be fined under, ... once the regulations are online and searchable by subject, it's going to be so much easier."

"The new WISHA standards indexes are very helpful."

"The Innovations program is, in my opinion, a good step to communicate the state's workplace safety requirements to all employers, especially small businesses that do not have the personnel to assign someone full-time to operating and maintain a safety program. I looked at some of the core rules drafts and am pleased with how they are written - concise, clear, yet not condescending like the latest First Aid standard. Stating the requirements as you have done in the draft is much better. I appreciate the indices I have been receiving for the standards I follow regularly. They will be quite helpful."

"This book (Regulatory Users Guide) was reviewed by three shops with no suggestions for improvement, only good comments including the completeness of the illustrations and text."

"The guidebook is easy to follow, complete, comprehensive and overall well done."

"I thought at first the information was too simplified, but after further review of the manual, I determined it would be quite useful in determining which machines are guarded properly and which ones need additional or new protection."

"This is going to be a great tool! These are definitely easy to understand."

"A great innovation. It's here and I love it."

"I love Core Rules."

"Very good, very informative. Very easy to understand and follow along. This book is VERY user-friendly. Thank you!"

"This is absolutely wonderful. I can't begin to express my gratitude. Thank you!"

"This is so user-friendly! We will spend much less time pouring over complicated rules and more time creating a safe workplace which is what we all want."

"Thank you for tackling this enormous job!!! Three cheers to the 100th power for doing this!!!"

"These should be dynamite to use!"

"This is the biggest \$\$ saving device that the L & I has ever offered. I have much more respect for the department now by making the standard achievable finally. This will cut the hours I have to spend on safety issues tremendously, making the opportunity for my company to be 100% compliant a reality. Wow - thank you!!

#### **REGULATORY IMPROVEMENT CONTACTS**

Most L&I employees are involved in regulatory improvement activities in some capacity, either in the review of rules or in implementing reform measures. This is a list of persons who have major responsibilities for regulatory improvement efforts at L&I.

**Agency Contact:** Suzanne L. Mager, assistant director for legislative and governmental affairs, (360) 902-4208

Rules Coordination: Selwyn S. C. Walters, rules coordinator, (360) 902-4206.

**Public Information:** Jerry Gilliland, public information officer, (360) 902-5411.

**Economic Analysis:** Greg Nothstein, economic analyst, (360) 902-6805.

Insurance Services: Ken Woehl, acting classification manager, (360) 902-4748.

WISHA Services: Gail Hughes, senior program manager, (360) 902-5439.

**Specialty Compliance Services:** Josh Swanson, legislative & regulatory affairs analyst, (360) 902-6441.

# SUMMARY OF ACTIONS ON RULES & POLICIES

The tables on the following pages provide details regarding the actions taken on L&I rules and policies. The summary on this page describes agency-wide accomplishments since March 1997.

#### **Rules**

Total WAC sections <b>reviewed</b> 4,487
Total WAC sections <b>repealed</b> 1,290
Total WAC sections amended1,450
Total WAC sections rewritten using clear writing techniques2,071
Total WAC pages eliminated (estimated) 435
<u>Policies</u>
Total policies <b>reviewed</b>
Total policies <b>repealed</b>
Total policies <b>amended</b>
Total policies <b>retained</b>
Total policies incorporated into rule

#### **OLD RULES PAGE**

#### WAC 296-24-07501 General requirements.

- (1) Application.
  - (a) Protective equipment, including personal protective equipment for eyes, face, head, and extremities, protective clothing, respiratory protection according to chapter 296-62 WAC, Part E, and protective shields and barriers, shall be provided, used, and maintained in a sanitary and reliable condition wherever it is necessary by reason of hazards of processes or environment, chemical hazards, radiological hazards, or mechanical irritants encountered in a manner capable of causing injury or impairment in the function of any part of the body through absorption, inhalation or physical contact.
  - (b) Employee owned equipment. Where employees provide their own protective equipment, the employer shall be responsible to assure its adequacy, including proper maintenance, and sanitation of such equipment.
  - (c) Design. All personal protective equipment shall be of safe design and construction for the work to be performed. Protectors shall be durable, fit snugly and shall not unduly interfere with the movements of the wearer.
- (2) Hazard assessment and equipment selection. This subsection does not apply to WAC 296-24-092, Electrical protective devices, and chapter 296-62 WAC, Part E, Respiratory protection.
  - (a) The employer shall assess the workplace to determine if hazards are present, or are likely to be present, which necessitate the use of personal protective equipment (PPE). If such hazards are present, or likely to be present, the employer shall:

### NEWRULES PAGE

## Personal Protective Equipment (PPE) Rules

WEC 256-600-16005 Do a hazard assessment for PPE

Loss to and identify baseria or patential hazarts in your exploitor and determine if PPC is recommy on the job.



Retain

The claims districted by redain or in provide principal for pair propagate. For denset the cent often of other execution recent of extended produced in contract of extended particular districted to fail the pair supple state of exposition districted for fail on our supple ration. Note you denset because, and should take often extend or go of all times. To warmore, you have:

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		•		refund, when will I get the	
				refund?	

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WISHA Services	296-24	General Safety & Health Standards	870.37	Appendix D- Existing installations (mandatory)	12/21/1999
WISHA Services	296-24	General Safety & Health Standards	885	Vehicle-mounted elevating and rotating work platforms	12/21/1999
WISHA Services	296-24	General Safety & Health Standards	885.01	Definitions	12/21/1999
WISHA Services	296-24	General Safety & Health Standards	885.03	General requirements	12/21/1999
WISHA Services	296-24	General Safety & Health Standards	885.05	Specific requirements	12/21/1999
WISHA Services	296-24	General Safety & Health Standards	870.31	Appendix A- Guidelines (advisory)	12/21/1999

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WISHA Services	296-24	GENERAL SAFETY & HEALTH STANDARDS, Part J- 1	825.07	Tube and coupler scaffolds	12/21/1999
WISHA Services	296-24	GENERAL SAFETY & HEALTH STANDARDS, Part J- 1	825.29	Needle beam scaffold	12/21/1999
WISHA Services	296-24	GENERAL SAFETY & HEALTH STANDARDS, Part J- 1	825.27	Horse scaffolds	12/21/1999
WISHA Services	296-24	GENERAL SAFETY & HEALTH STANDARDS, Part J- 1	825.25	Bricklayers' square scaffolds	12/21/1999
WISHA Services	296-24	GENERAL SAFETY & HEALTH STANDARDS, Part J- 1	825.09	Tubular welded frame scaffolds	12/21/1999
WISHA Services	296-24	GENERAL SAFETY & HEALTH STANDARDS, Part J- 1	825.15	Two-point suspension scaffolds, etc.	12/21/1999
WISHA Services	296-24	GENERAL SAFETY & HEALTH STANDARDS, Part J- 1	825.11	Outrigger scaffolds	12/21/1999
WISHA Services	296-24	GENERAL SAFETY & HEALTH STANDARDS, Part J- 1	825.31	Plasterers', etc. and large area scaffolds	12/21/1999
WISHA Services	296-24	GENERAL SAFETY & HEALTH STANDARDS, Part J- 1	825.19	Single-point adjustable suspension scaffolds	12/21/1999

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WISHA Services	296-24	GENERAL SAFETY & HEALTH STANDARDS, Part J- 1	825.33	Interior hung scaffolds	12/21/1999
Insurance Services	296-23A	Hospitals	0200	How does the department pay for hospital inpatient services?	12/22/1999
Insurance Services	296-30	RULES FOR THE ADMIN. OF CRIME VICTIM COMPENSATION PROGRAM	010	Definitions	01/05/2000
Insurance Services	296-31	CRIME VICTIMS COMPENSATION MENTAL HEALTH TREATMENT RULES	020	Definitions	01/05/2000
Insurance Services	296-30	RULES FOR THE ADMIN. OF CRIME VICTIM COMPENSATION PROGRAM	130	Lump sum benefits	01/05/2000
Insurance Services	296-31	Crime Victim Compensation- Mental Health	012	What mental health treatment and services are not authorized?	01/05/2000
WISHA Services	296-350	WISHA Administrative Rules	150.45	Increasing penalty amounts	02/15/2000
WISHA Services	296-350	WISHA Administrative Rules	150.15	Minimum penalty amounts	02/15/2000

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WISHA Services	296-350	WISHA Administrative Rules	150.25	Severity	02/15/2000
WISHA Services	296-350	WISHA Administrative Rules	150.30	Probability	02/15/2000
WISHA Services	296-350	WISHA Administrative Rules	150.35	Gravity and base penalties	02/15/2000
WISHA Services	296-350	WISHA Administrative Rules	150.40	Adjustments to base penalties	02/15/2000
WISHA Services	296-350	WISHA Administrative Rules	600.25	Reassuming jurisdiction or forwarding an appeal to the board	02/15/2000
WISHA Services	296-350	WISHA Administrative Rules	700.50	Notifying employees about variance requests	02/15/2000
WISHA Services	296-350	WISHA Administrative Rules	700.55	Department review and decision	02/15/2000
WISHA Services	296-350	WISHA Administrative Rules	700.60	Your responsibilities once we make a decision	02/15/2000
WISHA Services	296-350	WISHA Administrative Rules	700.65	Changing a variance	02/15/2000

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WISHA Services	296-350	WISHA Administrative Rules	700.25	Interim orders description & requesting	02/15/2000
WISHA Services	296-350	WISHA Administrative Rules	700.20	Temporary variances description	02/15/2000
WISHA Services	296-350	WISHA Administrative Rules	700.15	Permanent variances description	02/15/2000
WISHA Services	296-350	WISHA Administrative Rules	700.40	Renewing temporary variances	02/15/2000
WISHA Services	296-350	WISHA Administrative Rules	600.10	Filing an appeal who, when, & where	02/15/2000
WISHA Services	296-350	WISHA Administrative Rules	600.45	Notifying employers	02/15/2000
WISHA Services	296-27	Recordkeeping and Reporting	160.18	Compliance inspections	02/15/2000
WISHA Services	296-350	WISHA Administrative Rules	100.40	Results of a WISHA inspection notice of violations	02/15/2000
WISHA Services	296-350	WISHA Administrative Rules	600.35	Informal WISHA conferences	02/15/2000

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WISHA Services	296-350	WISHA Administrative Rules	700.35	Requesting a temporary variance	02/15/2000
WISHA Services	296-350	WISHA Administrative Rules	700.45	Submitting variance requests	02/15/2000
WISHA Services	296-350	WISHA Administrative Rules	600.20	Why we reassume jurisdiction	02/15/2000
WISHA Services	296-350	REASSUMPTION OF JURISDICTION PURSUANT TO RCW 49.17.160	210	Types of orders granting a variance	02/15/2000
WISHA Services	296-350	REASSUMPTION OF JURISDICTION PURSUANT TO RCW 49.17.160	020	Reassumption of jurisdiction - Purpose	02/15/2000
WISHA Services	296-350	REASSUMPTION OF JURISDICTION PURSUANT TO RCW 49.17.160	030	Notice of appeal - Filing and service	02/15/2000
WISHA Services	296-27	RECORDKEEPING AND REPORTING	160.03	Inspection format	02/15/2000
WISHA Services	296-350	REASSUMPTION OF JURISDICTION PURSUANT TO RCW 49.17.160	070	Reassumption of jurisdiction, etc.	02/15/2000
WISHA Services	296-27	RECORDKEEPING AND REPORTING	160.11	Refusal or limitation of expectation	02/15/2000

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WISHA Services	296-350	REASSUMPTION OF JURISDICTION PURSUANT TO RCW 49.17.160	095	Settlement agreements	02/15/2000
WISHA Services	296-350	REASSUMPTION OF JURISDICTION PURSUANT TO RCW 49.17.160	010	Definitions	02/15/2000
WISHA Services	296-27	Recordkeeping and Reporting	160.22	Unprogrammed inspections, follow-up inspections, monitoring inspections, and "high hazard" inspections	02/15/2000
WISHA Services	296-350	REASSUMPTION OF JURISDICTION PURSUANT TO RCW 49.17.160	270	Notice of denial of application for, etc.	02/15/2000
WISHA Services	296-350	REASSUMPTION OF JURISDICTION PURSUANT TO RCW 49.17.160	260	Interim order - Application - Notice, etc.	02/15/2000
WISHA Services	296-350	REASSUMPTION OF JURISDICTION PURSUANT TO RCW 49.17.160	255	Order granting a permanent variance, etc.	02/15/2000
WISHA Services	296-350	REASSUMPTION OF JURISDICTION PURSUANT TO RCW 49.17.160	250	Order granting a temporary variance, etc.	02/15/2000
WISHA Services	296-350	REASSUMPTION OF JURISDICTION PURSUANT TO RCW 49.17.160	230	Effect of variances	02/15/2000

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WISHA Services	296-350	REASSUMPTION OF JURISDICTION PURSUANT TO RCW 49.17.160	200	Variances - Foreword	02/15/2000
WISHA Services	296-27	Recordkeeping and Reporting	160.04	Inter-program referrals	02/15/2000
WISHA Services	296-27	Recordkeeping and Reporting	160.26	Programmed inspections	02/15/2000
WISHA Services	296-350	REASSUMPTION OF JURISDICTION PURSUANT TO RCW 49.17.160	080	Reassumption of jurisdiction, etc.	02/15/2000
WISHA Services	296-27	Recordkeeping and Reporting	160.07	Citations, penalty assessments and notices of violations	02/15/2000
WISHA Services	296-350	REASSUMPTION OF JURISDICTION PURSUANT TO RCW 49.17.160	280	Hearings on application, etc.	02/15/2000
WISHA Services	296-27	Recordkeeping and Reporting	160.02	Inspection hours	02/15/2000
WISHA Services	296-27	Recordkeeping and Reporting	160.01	Definitions	02/15/2000
WISHA Services	296-350	REASSUMPTION OF JURISDICTION PURSUANT TO RCW 49.17.160	450	Complaints by employees or, etc.	02/15/2000

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WISHA Services	296-350	REASSUMPTION OF JURISDICTION PURSUANT TO RCW 49.17.160	470	Citation not issued following complaint	02/15/2000
WISHA Services	296-350	REASSUMPTION OF JURISDICTION PURSUANT TO RCW 49.17.160	460	Complaints - Inspection not warranted	02/15/2000
WISHA Services	296-27	Recordkeeping and Reporting	160	Safety and health inspections	02/15/2000
WISHA Services	296-27	Recordkeeping and Reporting	160.20	Inspection selection, scheduling criteria, and limit on number of inspections	02/15/2000
WISHA Services	296-350	REASSUMPTION OF JURISDICTION PURSUANT TO RCW 49.17.160	400	Posting of notices, etc.	02/15/2000
Insurance Services	296-21	Reimbursement Policies: Psychiatric services, Biofeedback, Physical Medicine	290	Physical medicine	02/16/2000
Insurance Services	296-20	Medical Aid Rules	124.01	Provider Application Process	02/16/2000
Insurance Services	296-23A	Hospitals	0230	How does the department or self-insurer pay out-of-state hospitals for hospital services?	02/16/2000

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WISHA Services	296-155	SAFETY STANDARDS FOR CONSTRUCTION WORK	526	Crane attached personnel platforms, Scope application, and definitions	02/29/2000
Specialty Compliance Services	296-402A	Electrical Evaluation/Certification Laboratory Accreditation	410	Who gets a copy of the evaluation report?	03/22/2000
Specialty Compliance Services	296-402A	Electrical Evaluation/Certification Laboratory Accreditation	420	Must the laboratory maintain control of field evaluation marks?	03/22/2000
Specialty Compliance Services	296-402A	Electrical Evaluation/Certification Laboratory Accreditation	425	Are there other requirements regarding the field evaluation mark?	03/22/2000
Specialty Compliance Services	296-402A	Electrical Evaluation/Certification Laboratory Accreditation	430	How does the laboratory verify maintenance and calibration of facilities and/or equipment?	03/22/2000
Specialty Compliance Services	296-402A	Electrical Evaluation/Certification Laboratory Accreditation	440	Must standards documents be available for use by laboratory personnel?	03/22/2000
Specialty Compliance Services	296-402A	Electrical Evaluation/Certification Laboratory Accreditation	460	What product safety standards are approved by the department?	03/22/2000
Specialty Compliance Services	296-402A	Electrical Evaluation/Certification Laboratory Accreditation	470	Are any product safety standards automatically accepted?	03/22/2000

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Specialty Compliance Services	296-402	ELECTRICAL TESTING LABORATORY ACCREDITATION	ALL	20 Sections	03/22/2000
Specialty Compliance Services	296-402A	Electrical Evaluation/Certification Laboratory Accreditation	630	Must an evaluation laboratory apply to perform each field evaluation?	03/22/2000
Specialty Compliance Services	296-402A	Electrical Evaluation/Certification Laboratory Accreditation	450	What standards may be used for electrical product certification or evaluation?	03/22/2000
Insurance Services	296-17	MANUAL OF RULES, CLASSIFICATIONS, RATES, AND RATING SYSTEM	695	Classification 6209 Campgrounds	03/22/2000
Specialty Compliance Services	296-402A	Electrical Evaluation/Certification Laboratory Accreditation	130	When does a laboratory need to apply for renewal of accreditation?	03/22/2000
Specialty Compliance Services	296-402A	Electrical Evaluation/Certification Laboratory Accreditation	110	What fees are involved in receiving or renewing accreditation by the state of Washington?	03/22/2000
Specialty Compliance Services	296-402A	Electrical Evaluation/Certification Laboratory Accreditation	070	Is an on-site inspection of a laboratory requesting initial accreditation or renewal required?	03/22/2000
Specialty Compliance Services	296-402A	Electrical Evaluation/Certification Laboratory Accreditation	060	What is the period of accreditation?	03/22/2000

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Specialty Compliance Services	296-402A	Electrical Evaluation/Certification Laboratory Accreditation	040	When is an electrical product considered safe?	03/22/2000
Specialty Compliance Services	296-402A	Electrical Evaluation/Certification Laboratory Accreditation	030	Definitions.	03/22/2000
Insurance Services	296-17	MANUAL OF RULES, CLASSIFICATIONS, RATES, AND RATING SYSTEM	712	Classification 6408 Dealers: farm machinery/implement	03/22/2000
Specialty Compliance Services	296-402A	Electrical Evaluation/Certification Laboratory Accreditation	010	What is the statutory authority for this chapter?	03/22/2000
Specialty Compliance Services	296-402A	Electrical Evaluation/Certification Laboratory Accreditation	160	What conditions are required to obtain and maintain accreditation?	03/22/2000
Insurance Services	296-17	MANUAL OF RULES, CLASSIFICATIONS, RATES, AND RATING SYSTEM	779	Classification 7309 Work activity centers	03/22/2000
Insurance Services	296-17	MANUAL OF RULES, CLASSIFICATIONS, RATES, AND RATING SYSTEM	751	Classification 6906 Cities/towns; counties; taxing districts; tribal councils: volunteer law officers-Medicaid only	03/22/2000
Specialty Compliance Services	296-402A	Electrical Evaluation/Certification Laboratory Accreditation	610	What is the required frequency of follow-up inspections?	03/22/2000

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Specialty Compliance Services	296-402A	Electrical Evaluation/Certification Laboratory Accreditation	530	What must be included in a laboratory certification agreement with a manufacturer?	03/22/2000
Insurance Services	296-17	MANUAL OF RULES, CLASSIFICATIONS, RATES, AND RATING SYSTEM	729	Classification 6607 Card rooms; bingo parlors; casinos	03/22/2000
Insurance Services	296-17	MANUAL OF RULES, CLASSIFICATIONS, RATES, AND RATING SYSTEM	713	Classification 6409 Dealers: machinery/equipment N.O.C.; Service/repair centers, N.O.C.	03/22/2000
Specialty Compliance Services	296-402A	Electrical Evaluation/Certification Laboratory Accreditation	020	What is the scope and purpose of this chapter?	03/22/2000
Specialty Compliance Services	296-402A	Electrical Evaluation/Certification Laboratory Accreditation	370	What type of records must the laboratory maintain?	03/22/2000
Specialty Compliance Services	296-402A	Electrical Evaluation/Certification Laboratory Accreditation	360	What personnel requirements must the laboratory meet?	03/22/2000
Specialty Compliance Services	296-402A	Electrical Evaluation/Certification Laboratory Accreditation	350	What quality control requirements must the laboratory meet?	03/22/2000
Specialty Compliance Services	296-402A	Electrical Evaluation/Certification Laboratory Accreditation	340	What is a certification or evaluation program plan?	03/22/2000

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Specialty Compliance Services	296-402A	Electrical Evaluation/Certification Laboratory Accreditation	320	What professional business practices must the laboratory meet?	03/22/2000
Specialty Compliance Services	296-402A	Electrical Evaluation/Certification Laboratory Accreditation	310	What type of business organization is required of the laboratory?	03/22/2000
Specialty Compliance Services	296-402A	Electrical Evaluation/Certification Laboratory Accreditation	260	Who may appeal and what is the time allowed to enter an appeal?	03/22/2000
Specialty Compliance Services	296-402A	Electrical Evaluation/Certification Laboratory Accreditation	250	Can a laboratory appeal a decision of the department?	03/22/2000
Specialty Compliance Services	296-402A	Electrical Evaluation/Certification Laboratory Accreditation	240	Is there an opportunity to confer with the department after notice of intent to suspend, revoke, or refusal to renew?	03/22/2000
Specialty Compliance Services	296-402A	Electrical Evaluation/Certification Laboratory Accreditation	230	What must the laboratory do if department accreditation is suspended, revoked, or not renewed?	03/22/2000
Specialty Compliance Services	296-402A	Electrical Evaluation/Certification Laboratory Accreditation	220	Must the department provide written notice of intent to suspend, revoke or refusal to renew?	03/22/2000

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Specialty Compliance Services	296-402A	Electrical Evaluation/Certification Laboratory Accreditation	200	What happens if the laboratory fails to comply with the requirements for accreditation?	03/22/2000
Specialty Compliance Services	296-402A	Electrical Evaluation/Certification Laboratory Accreditation	190	Is electrical product acceptance in each category all-inclusive?	03/22/2000
Specialty Compliance Services	296-402A	Electrical Evaluation/Certification Laboratory Accreditation	690	Are there other requirements regarding the field evaluation mark?	03/22/2000
Insurance Services	296-17	MANUAL OF RULES, CLASSIFICATIONS, RATES, AND RATING SYSTEM	749	Classification 6904 Cities/towns/counties/taxin g districts: salaried fire fighters	03/22/2000
Insurance Services	296-17	MANUAL OF RULES, CLASSIFICATIONS, RATES, AND RATING SYSTEM	538.03	Classification 1106 Rental stores, N.O.C.; Canopy Sales	03/22/2000
Insurance Services	296-17	MANUAL OF RULES, CLASSIFICATIONS, RATES, AND RATING SYSTEM	537	Classification 1102 Interstate/Intrastate Trucking	03/22/2000
Insurance Services	296-17	MANUAL OF RULES, CLASSIFICATIONS, RATES, AND RATING SYSTEM	529	Classification 0803 Cities and towns	03/22/2000
Insurance Services	296-17	MANUAL OF RULES, CLASSIFICATIONS, RATES, AND RATING SYSTEM	527	Classification 0607 Television antenna or satellite dish: Installation, removal, service/repair	03/22/2000

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Insurance Services	296-17	MANUAL OF RULES, CLASSIFICATIONS, RATES, AND RATING SYSTEM	506.01	Classification 0107 Invisible fence installation	03/22/2000
Insurance Services	296-17	MANUAL OF RULES, CLASSIFICATIONS, RATES, AND RATING SYSTEM	501	Classification 0101 Tree care/soil remediation	03/22/2000
Insurance Services	296-17	MANUAL OF RULES, CLASSIFICATIONS, RATES, AND RATING SYSTEM	544.03	Classification 1407-00 Bus Companies	03/22/2000
Insurance Services	296-17	MANUAL OF RULES, CLASSIFICATIONS, RATES, AND RATING SYSTEM	310.21	Units of exposure	03/22/2000
Insurance Services	296-17	MANUAL OF RULES, CLASSIFICATIONS, RATES, AND RATING SYSTEM	544	Classification 1404 Bus companies/transit systems/Cabulance	03/22/2000
Specialty Compliance Services	296-402A	Electrical Evaluation/Certification Laboratory Accreditation	620	What products can a field evaluation laboratory evaluate?	03/22/2000
Specialty Compliance Services	296-402A	Electrical Evaluation/Certification Laboratory Accreditation	540	Who owns the certification mark?	03/22/2000
Specialty Compliance Services	296-402A	Electrical Evaluation/Certification Laboratory Accreditation	550	Do certification marks need to be registered?	03/22/2000
Insurance Services	296-17	MANUAL OF RULES, CLASSIFICATIONS, RATES, AND RATING SYSTEM	310.12	Classification assignment	03/22/2000

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Insurance Services	296-17	MANUAL OF RULES, CLASSIFICATIONS, RATES, AND RATING SYSTEM	310.11	Classification system and plan	03/22/2000
Specialty Compliance Services	296-402A	Electrical Evaluation/Certification Laboratory Accreditation	640	What must be included in the scope of a field evaluation?	03/22/2000
Specialty Compliance Services	296-402A	Electrical Evaluation/Certification Laboratory Accreditation	650	When there is more than one unit of a product, does each product unit need to be evaluated?	03/22/2000
Specialty Compliance Services	296-402A	Electrical Evaluation/Certification Laboratory Accreditation	660	Can field evaluations be performed in the manufacturer's facility?	03/22/2000
Specialty Compliance Services	296-402A	Electrical Evaluation/Certification Laboratory Accreditation	680	Can a product marked with a field evaluation mark be relocated or supplied from a different power source?	03/22/2000
Insurance Services	296-17	MANUAL OF RULES, CLASSIFICATIONS, RATES, AND RATING SYSTEM	544.01	Classification 1405 Ambulance services	03/22/2000
Specialty Compliance Services	296-402A	Electrical Evaluation/Certification Laboratory Accreditation	590	What must be in the follow-up inspection file?	03/22/2000
Insurance Services	296-17	MANUAL OF RULES, CLASSIFICATIONS, RATES, AND RATING SYSTEM	690	Classification 6204 Baths/saunas, N.O.C.; gyms/health clubs	03/22/2000

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Insurance Services	296-17	MANUAL OF RULES, CLASSIFICATIONS, RATES, AND RATING SYSTEM	618	Classification 3905 Restaurants; taverns; pizza parlors	03/22/2000
Insurance Services	296-17	MANUAL OF RULES, CLASSIFICATIONS, RATES, AND RATING SYSTEM	660.03	Classification 5005 Logging; tree thining- mechanical	03/22/2000
Insurance Services	296-17	MANUAL OF RULES, CLASSIFICATIONS, RATES, AND RATING SYSTEM	675	Classification 5206 Permanent shop operations: trucking	03/22/2000
Division	WAC Chapt	WAC Title	WAC Section	Section Title	Done
Insurance Services	296-17	MANUAL OF RULES, CLASSIFICATIONS, RATES, AND RATING SYSTEM	678	Classification 5305 Cities/towns: clerical/admin. Employees	03/22/2000
Insurance Services	296-17	MANUAL OF RULES, CLASSIFICATIONS, RATES, AND RATING SYSTEM	694	Classification 6208 Amusements: ranges; boat rentals; fairs; shows; miniature golf courses; shooting galleries	03/22/2000
Insurance Services	296-17	MANUAL OF RULES, CLASSIFICATIONS, RATES, AND RATING SYSTEM	679	Classification 5306 Counties; public utility/taxing districts; tribal councils; public housing authorities; military base contractors: clerical/admin. Employees	03/22/2000

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Insurance Services	296-17	MANUAL OF RULES, CLASSIFICATIONS, RATES, AND RATING SYSTEM	689	Classification 6203 YMCA institutions; boys/girls clubs	
Insurance Services	296-17	MANUAL OF RULES, CLASSIFICATIONS, RATES, AND RATING SYSTEM	612	Classification 3902 Pet food: mfg.	03/22/2000
Insurance Services	296-17	MANUAL OF RULES, CLASSIFICATIONS, RATES, AND RATING SYSTEM	585.03	Classification 3411 Auto, recreational vehicle/trailers: dealers, service centers, rental/leasing	03/22/2000
Insurance Services	296-17	MANUAL OF RULES, CLASSIFICATIONS, RATES, AND RATING SYSTEM	583	Classification 3406 Auto/truck detailing; glass tinting	03/22/2000
Insurance Services	296-17	MANUAL OF RULES, CLASSIFICATIONS, RATES, AND RATING SYSTEM	570.01	Classification 2907 Wood cabinet/countertop/fixture: mfg.	03/22/2000
Insurance Services	296-17	MANUAL OF RULES, CLASSIFICATIONS, RATES, AND RATING SYSTEM	562	Classification 2101 Grain milling; flour/feed mills; feed mfg.	03/22/2000
Insurance Services	296-17	MANUAL OF RULES, CLASSIFICATIONS, RATES, AND RATING SYSTEM	546	Classification 1507 Irrigation ditches/waterworks operations	03/22/2000
Insurance Services	296-17	MANUAL OF RULES, CLASSIFICATIONS, RATES, AND RATING SYSTEM	545	Classification 1501 Counties/taxing districts, N.O.C.	03/22/2000

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WISHA Services	296-155	Safety Standards for Construction Work	245.20	Leading edge control zone	04/04/2000
WISHA Services	296-155	Safety Standards for Construction Work	245.01	Scope and application	04/04/2000
WISHA Services	296-155	Safety Standards for Construction Work	245.03	Definitions	04/04/2000
WISHA Services	296-155	Safety Standards for Construction Work	245.15	Guarding of low pitched roof perimeters	04/04/2000
WISHA Services	296-155	Safety Standards for Construction Work	245.21	Safety monitor system	04/04/2000
WISHA Services	296-155	Safety Standards for Construction Work	245.25	Appendix B to Part C-1 Fall restraint and fall arrest (employer information only).	04/04/2000
WISHA Services	296-155	Safety Standards for Construction Work	483	General requirements	04/04/2000
WISHA Services	296-155	Safety Standards for Construction Work	505	Guardrails, handrails and covers	04/04/2000
WISHA Services	296-155	Safety Standards for Construction Work	680	General provisions	04/04/2000

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Insurance Services	296-19	Vocational Rehabilitation	320	What other requirements are providers required to follow?	05/03/2000
Insurance Services	296-19	Vocational Rehabilitation	310	Are vocational providers entitled to referrals from the department?	05/03/2000
Insurance Services	296-19	Vocational Rehabilitation	300	How does the department evaluate performance when a vocational provider does not have either a performance rating with the department or previous experience delivering services to Washington injured workers?	05/03/2000
Insurance Services	296-19	Vocational Rehabilitation	290	How does the department incorporate performance measurement into making referrals to providers?	05/03/2000
Insurance Services	296-19	Vocational Rehabilitation	280	What criteria does the department use to evaluate a vocational provider's performance?	05/03/2000

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Insurance Services	296-19	Vocational Rehabilitation	250	How much notice is the department required to give a vocational rehabilitation provider prior to an audit?	05/03/2000
Insurance Services	296-19	Vocational Rehabilitation	240	What authority does the department have to audit vocational rehabilitation providers?	05/03/2000
Insurance Services	296-19	Vocational Rehabilitation	220	Can a vocational provider deliver vocational rehabilitation services without meeting the above qualifications and receiving a provider number from the department?	05/03/2000
Insurance Services	296-19	Vocational Rehabilitation	440	What elements of a vocational determination may be disputed?	05/03/2000
Insurance Services	296-19	Vocational Rehabilitation	200	How does an employer apply for job modification assistance?	05/03/2000
Insurance Services	296-19	Vocational Rehabilitation	180	What job modification assistance benefits are available?	05/03/2000

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Insurance Services	296-19	Vocational Rehabilitation	140	What information must a provider include in a labor market survey?	05/03/2000
Insurance Services	296-19	Vocational Rehabilitation	130	What are forensic services?	05/03/2000
Insurance Services	296-19	Vocational Rehabilitation	120	What reports does the department require when vocational plan implementation and monitoring services are provided at its request?	05/03/2000
Insurance Services	296-19	Vocational Rehabilitation	110	What are vocational plan implementation and monitoring services?	05/03/2000
Insurance Services	296-19	Vocational Rehabilitation	100	What reports does the department require when vocational rehabilitation plan development services are provided at its request?	05/03/2000
Insurance Services	296-19	Vocational Rehabilitation	080	How often must written progress reports be completed and submitted during assessment activities?	05/03/2000

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Insurance Services	296-19	Vocational Rehabilitation	060	What reports does the department require when early intervention services are provided at its request?	05/03/2000
Insurance Services	296-19	Vocational Rehabilitation	050	What are early intervention services?	05/03/2000
Insurance Services	296-19	Vocational Rehabilitation	040	What vocational rehabilitation services require authorization?	05/03/2000
Insurance Services	296-19	Vocational Rehabilitation	210	What are the qualifications to provide vocational rehabilitation services to industrial injured or ill workers?	05/03/2000
Insurance Services	296-19	Vocational Rehabilitation	460	What part of the department is charged with reviewing vocational disputes?	05/03/2000
Insurance Services	296-18A	Rehabilitation Review	490	Billing for vocational services	05/03/2000
Insurance Services	296-18A	Rehabilitation Review	480	Responsibilities	05/03/2000
Insurance Services	296-18A	Rehabilitation Review	470	Disputes	05/03/2000

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Insurance Services	296-18A	Rehabilitation Review	450	Vocational rehabilitation plan	05/03/2000
Insurance Services	296-18A	Rehabilitation Review	440	Reports	05/03/2000
Insurance Services	296-18A	Rehabilitation Review	420	Definitions	05/03/2000
Insurance Services	296-18A	Rehabilitation Review	510	Vocational rehabilitation qualifications	05/03/2000
Insurance Services	296-18A	Rehabilitation Review	500	Self-insured Rehabilitation counselor	05/03/2000
Insurance Services	296-18A	Rehabilitation Review	445	Self-Insured Reports	05/03/2000
Insurance Services	296-15	Worker's Compensation Self- Insurance Rules and Regulations	510	What is the process used for vocational rehabilitation with regard to self-insured employers?	05/03/2000
Insurance Services	296-15	Worker's Compensation Self- Insurance Rules and Regulations	500	What vocational rehabilitation reports are required for self-insured employers?	05/03/2000

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Insurance Services	296-18A	Rehabilitation Review	520	Job modification assistance	05/03/2000
Insurance Services	296-19	Vocational Rehabilitation	370	What are the procedures for adjustments to provider bills?	05/03/2000
Insurance Services	296-19	Vocational Rehabilitation	380	What are the procedures for rebilling?	05/03/2000
Insurance Services	296-19	Vocational Rehabilitation	390	What are the procedures for repayment of excess payment of charges?	05/03/2000
Insurance Services	296-19	Vocational Rehabilitation	480	When must providers comply with these rules?	05/03/2000
Insurance Services	296-19	Vocational Rehabilitation	010	Definitions	05/03/2000
Insurance Services	296-19	Vocational Rehabilitation	470	What is the process for review of a vocational dispute?	05/03/2000
Insurance Services	296-19	Vocational Rehabilitation	030	What are the responsibilities of the parties?	05/03/2000
Insurance Services	296-19	Vocational Rehabilitation	430	Can a vocational provider dispute a vocational determination?	05/03/2000

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Insurance Services	296-19	Vocational Rehabilitation	350	What are the requirements for case notes?	05/03/2000
Insurance Services	296-19	Vocational Rehabilitation	410	What is the purpose of the department's vocational dispute process?	05/03/2000
Specialty Compliance Services	296-127	Prevailing Wage	013.67	Refrigeration mechanic	05/23/2000
Specialty Compliance Services	296-127	Prevailing Wage	013.40	Laborers in utilities construction	05/23/2000
Specialty Compliance Services	296-127	Prevailing Wage	013.17	Drywall applicators (drywall nailers and sheetrock installers)	05/23/2000
Specialty Compliance Services	296-127	Prevailing Wage	013.44	Laborers	05/23/2000
Specialty Compliance Services	296-127	Prevailing Wage	013.51	Millwrights	05/23/2000
Specialty Compliance Services	296-127	Prevailing Wage	013.56	Painters	05/23/2000

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Specialty Compliance Services	296-127	Prevailing Wage	013.49	Marble Setters	05/23/2000
Specialty Compliance Services	296-127	Prevailing Wage	013.69	Remote controlled cleaning, inspection and sealing of underground sewer and	05/23/2000
Specialty Compliance Services	296-127	Prevailing Wage	013.70	Roofers	05/23/2000
Specialty Compliance Services	296-127	Prevailing Wage	013.35	Inland boatmen	05/23/2000
Specialty Compliance Services	296-127	Prevailing Wage	013.58	Pile Drivers	05/23/2000
Specialty Compliance Services	296-127	Prevailing Wage	013.60	Plasterers	05/23/2000
Specialty Compliance Services	296-127	Prevailing Wage	013.64	Plumbers, pipefitters, and steamfitters	05/23/2000
Specialty Compliance Services	296-127	Prevailing Wage	013.72	Sheet metal workers	05/23/2000
Specialty Compliance Services	296-127	Prevailing Wage	013.74	Sign makers and sign installers	05/23/2000

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Specialty Compliance Services	296-127	Prevailing Wage	013.76	stone masons	05/23/2000
Specialty Compliance Services	296-127	Prevailing Wage	013.89	Utilities construction (underground sewers and water lines)	05/23/2000
Specialty Compliance Services	296-127	Prevailing Wage	013.20	Power line construction electricians	05/23/2000
Specialty Compliance Services	296-127	PREVAILING WAGE	013	Scope of work definitions	05/23/2000
Specialty Compliance Services	296-127	Prevailing Wage	013.01	Certified asbestos abatement workers	05/23/2000
Specialty Compliance Services	296-127	Prevailing Wage	013.03	Heat and frost insulators and asbestos workers	05/23/2000
Specialty Compliance Services	296-127	Prevailing Wage	013.05	Boilermakers	05/23/2000
Specialty Compliance Services	296-127	Prevailing Wage	013.06	Brick Masons	05/23/2000
Specialty Compliance Services	296-127	Prevailing Wage	013.08	Building service employees (janitors, waxers, and window washers)	05/23/2000

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Specialty Compliance Services	296-127	Prevailing Wage	013.12	Carpenter tenders	05/23/2000
Specialty Compliance Services	296-127	Prevailing Wage	013.39	Ironworkers	05/23/2000
Specialty Compliance Services	296-127	Prevailing Wage	013.18	Drywall finishers (tapers)	05/23/2000
Specialty Compliance Services	296-127	Prevailing Wage	013.37	Insulation applicators	05/23/2000
Specialty Compliance Services	296-127	Prevailing Wage	013.22	Electronic technicians	05/23/2000
Specialty Compliance Services	296-127	Prevailing Wage	013.23	Inside wireman electrician	05/23/2000
Specialty Compliance Services	296-127	Prevailing Wage	013.25	Electrical fixture maintenance workers	05/23/2000
Specialty Compliance Services	296-127	Prevailing Wage	013.27	elevator constructors	05/23/2000
Specialty Compliance Services	296-127	Prevailing Wage	013.28	Fence erectors and fence laborers	05/23/2000

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Specialty Compliance Services	296-127	Prevailing Wage	013.31	Glaziers	05/23/2000
Specialty Compliance Services	296-127	Prevailing Wage	013.32	Hod carriers, mason tenders, and mortarmen	05/23/2000
Specialty Compliance Services	296-127	Prevailing Wage	013.33	Heating equipment mechanics	05/23/2000
Specialty Compliance Services	296-127	Prevailing Wage	013.46	Landscape construction	05/23/2000
Specialty Compliance Services	296-127	Prevailing Wage	013.15	Cement Masons	05/23/2000
Specialty Compliance Services	296-127	Prevailing Wage	013.82	Terazzo workers' helpers, tile and marble setters' helpers (finishers)	05/23/2000
Specialty Compliance Services	296-127	Prevailing Wage	013.84	Tile setters	05/23/2000
Specialty Compliance Services	296-127	Prevailing Wage	013.86	Traffic control stripers	05/23/2000
Specialty Compliance Services	296-127	Prevailing Wage	013.87	Power line clearance tree trimming	05/23/2000

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Specialty Compliance Services	296-127	Prevailing Wage	013.91	Water well drillers, exploration drillers, water well pump installers, and equipment oilers	05/23/2000
Specialty Compliance Services	296-127	Prevailing Wage	013.79	Terrazzo (artificial marble) workers	05/23/2000
Specialty Compliance Services	296-127	Prevailing Wage	013.42	Clean-up laborers	05/23/2000
WISHA Services	296-155	Safety Standards for Construction Work	305	Signaling. Flaggers	05/26/2000
WISHA Services	296-115	Safety Requirements for Charter Boats	040	Construction and arrangement	06/07/2000
WISHA Services	296-115	Safety Requirements for Charter Boats	010	Appeal of decisions	06/07/2000
WISHA Services	296-115	Safety Requirements for Charter Boats	015	Definitions applicable to all sections of this chapter	06/07/2000
WISHA Services	296-115	Safety Requirements for Charter Boats	025	Vessel inspection and licensing	06/07/2000
WISHA Services	296-115	Safety Requirements for Charter Boats	005	Scope and application	06/07/2000

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WISHA Services	296-115	Safety Requirements for Charter Boats	050	General requirements	06/07/2000
WISHA Services	296-115	Safety Requirements for Charter Boats	060	Operations	06/07/2000
WISHA Services	296-115	Safety Requirements for Charter Boats	100	Violations and setting of penalties	06/07/2000
WISHA Services	296-115	Safety Requirements for Charter Boats	030	Master's examination requirements	06/07/2000
Specialty Compliance Services	296-150R	Recreational Vehicles	0140	Do you allow the use of alternate materials, alternate design and method of construction?	06/21/2000
Specialty Compliance Services	296-150V	Conversion Vendor Units and Medical Units	1220	What code and installation requirements apply to conversion vendor unit or medical unit systems?	06/21/2000
Specialty Compliance Services	296-150V	Conversion Vendor Units and Medical Units	0530	Am I charged if I request an inspection but I am not prepared?	06/21/2000
Specialty Compliance Services	296-150R	Recreational Vehicles	3000	Recreational Vehicle Fees	06/21/2000

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Specialty Compliance Services	296-150C	Commercial Coaches	0140	Do you allow the use of alternate materials, alternate design and method of construction?	06/21/2000
Specialty Compliance Services	296-150C	Commercial Coaches	0200	Who must obtain commercial coach insignia?	06/21/2000
Specialty Compliance Services	296-150C	Commercial Coaches	0910	Minimum uniform and concentrated live loads	06/21/2000
Specialty Compliance Services	296-150C	Commercial Coaches	0970	Roof Construction	06/21/2000
Specialty Compliance Services	296-150C	Commercial Coaches	1070	Floor Closure material	06/21/2000
Specialty Compliance Services	296-150C	Commercial Coaches	1346	When HVAC equipment is supplied with more than one CFM rating, which rating do I use?	06/21/2000
Specialty Compliance Services	296-150F	Factory-built Housing and Commercial Structures	0140	Do you allow the use of alternate materials, alternate design and method of construction?	06/21/2000

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Specialty Compliance Services	296-150M	Manufactured Homes	0020	What definitions apply to this chapter?	06/21/2000
Specialty Compliance Services	296-150M	Manufactured Homes	0140	Do you allow the use of alternate materials, alternate design and method of construction?	06/21/2000
Specialty Compliance Services	296-150M	Manufactured Homes	0306	What codes are used when altering a manufactured (mobile) home?	06/21/2000
Specialty Compliance Services	296-150M	Manufactured Homes	3000	manufactured home fees	06/21/2000
Specialty Compliance Services	296-95	ELECTRIC ELEVATORS- DIRECT PLUNGER AND ROPED ELEVATORS, etc.	All		06/30/2000
Specialty Compliance Services	296-94	SAFETY RULES, etc. CONSTRUCTION, OPERATION, etc. OF PASSENGER LIFTS	All		06/30/2000
Specialty Compliance Services	296-91	SAFETY REQUIREMENTS FOR CASKET LIFTS IN MORTUARIES	All		06/30/2000
Specialty Compliance Services	296-96	Safety Regulations And Fees For All Elevators, Dumbwaiters, Escalators And Other Conveyances	All		06/30/2000

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Specialty Compliance Services	296-85	MECHANIZED PARKING GARAGE EQUIPMENT	005	National code adopted	06/30/2000
Specialty Compliance Services	296-100	Safety Requirements for Material Hoists	All		06/30/2000
Specialty Compliance Services	296-89	SAFETY REQUIREMENTS FOR BOAT LAUNCHING ELEVATORS	All		06/30/2000
Specialty Compliance Services	296-87	SAFETY REQUIREMENTS FOR, etc. CONSTRUCTION ELEVATORS	All		06/30/2000
WISHA Services	296-155	Safety Standards For Construction Work	682	Requirements for equipment and tools	07/19/2000
Insurance Services	296-17	Rating System For Washington Workers' Compensation Insurance	905.01	Dividend declaration	07/25/2000
WISHA Services	296-56	Safety Standards for Longshore, Stevedore and Related Waterfront Operations	602.43	Fuel Handling and Storage	08/02/2000
WISHA Services	296-56	Safety Standards for Longshore, Stevedore and Related Waterfront Operations	600.83	Cranes and Derricks	08/02/2000
WISHA Services	296-56	Safety Standards for Longshore, Stevedore and Related Waterfront Operations	600.77	Powered Industrial Trucks	08/02/2000

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WISHA Services	296-62	General Occupational Health Standards	071.50	What are the general requirements for medical	08/02/2000
WISHA Services	296-56	Safety Standards for Longshore, Stevedore and Related Waterfront Operations	602.37	Spray Painting	08/02/2000
WISHA Services	296-56	Safety Standards for Longshore, Stevedore and Related Waterfront Operations	600.05	Definitions	08/02/2000
WISHA Services	296-56	Safety Standards for Longshore, Stevedore and Related Waterfront Operations	601.07	Terminal Facilities handling menhaden and similar species of fish	08/02/2000
WISHA Services	296-56	Safety Standards for Longshore, Stevedore and Related Waterfront Operations	600.98	Examination and Inspection of Cranes and Derricks	08/02/2000
WISHA Services	296-56	Safety Standards for Longshore, Stevedore and Related Waterfront Operations	601.03	Terminals Handling Intermodal Containers or Roll-on Roll-off Operations	08/02/2000
WISHA Services	296-56	Safety Standards for Longshore, Stevedore and Related Waterfront Operations	601.33	Manlifts	08/02/2000
WISHA Services	296-56	Safety Standards for Longshore, Stevedore and Related Waterfront Operations	601.23	Guarding of Edges	08/02/2000
WISHA Services	296-62	General Occupational Health Standards	072.55	Appendix C: WISHA respirator medical evaluation questionnaire	08/02/2000

				Mandatory	
WISHA Services	296-56	Safety Standards for Longshore, Stevedore and Related Waterfront Operations	601.11	Head Protection	08/02/2000
WISHA Services	296-56	Safety Standards for Longshore, Stevedore and Related Waterfront Operations	602.09	Fixed Ladders	08/02/2000
WISHA Services	296-62	General Occupational Health Standards	071.05	Definitions	08/02/2000
WISHA Services	296-62	General Occupational Health Standards	071.55	What must be included in the PLHCP's written recommendation?	08/02/2000
WISHA Services	296-56	Safety Standards for Longshore, Stevedore and Related Waterfront Operations	602.11	Portable Ladders	08/02/2000
WISHA Services	296-56	Safety Standards for Longshore, Stevedore and Related Waterfront Operations	602.35	Welding, Cutting and Heating (Hot Works)	08/02/2000
WISHA Services	296-62	General Occupational Health Standards	071.56	When are additional medical evaluations required?	08/02/2000
WISHA Services	296-62	General Occupational Health Standards	071.62	How must fit testing be done?	08/02/2000
WISHA Services	296-62	General Occupational Health Standards	071.90	When must your employees be trained?	08/02/2000

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WISHA Services	296-56	Safety Standards for Longshore, Stevedore and Related Waterfront Operations	602.19	Employee Exits	08/02/2000
WISHA Services	296-56	Safety Standards for Longshore, Stevedore and Related Waterfront Operations	602.23	Passage Between Levels and Across Openings	08/02/2000
WISHA Services	296-56	Safety Standards for Longshore, Stevedore and Related Waterfront Operations	602.33	Related Terminal Operations and Equipment- Machine Guarding	08/02/2000
WISHA Services	296-62	General Occupational Health Standards	071.17	What must you do when employees choose to wear respirators when respirators are not required?	08/02/2000